

Consultations



Where to call for help

Dates and times with “★” are subject to change. For detailed schedules please refer to the *Kongetsu no Sodan* (This Month’s Help Desk) section of Nonoichi’s Public Relation’s publication.

Name	Available dates and times	Location	Phone (076)
General help desk for citizens	1 st Tuesday★: 1:00 pm – 4:00 pm	Camellia	227-6040
Telephone consultation for women	Wednesdays: 9:00 am – 5:00 pm	Telephone consultation	227-6129
Free legal consultation	3 rd Tuesday★: 1:00 pm – 3:00 pm	Civic Collaboration Section, City Hall	227-6040
	Even month 1 st Thursday★: 1:30 pm – 3:30 pm	City Social Welfare Council	248-8210
Licensing, inheritance and wills consultation	4 th Friday★: 1:00 pm – 4:00 pm	Civic Collaboration Section, City Hall	227-6064
Consumer help desk	Wednesdays: 8:30 am – 5:15 pm	Consumer Center, City Hall (Telephone consultations are available)	227-6054
Consultation about child development	Weekdays: 9:00 am – 4:00 pm	Child Development Counseling Center	248-1333
Center for prevention of abuse	Weekdays: 8:30 am – 5:15 pm	Developmental Disorder Support Center	248-1333
Consultations for persons with physical disabilities	Weekdays: 8:30 am – 5:15 pm	Ishikawa Rehabilitation Counseling Center for the Physically Handicapped	223-9557
Consultations for persons with intellectual disabilities	Weekdays: 8:30 am – 5:15 pm	Ishikawa Rehabilitation Counseling Center for the Mentally Handicapped	223-9554
		Ishikawa Chuo Child Consultation	223-9553
Consultations for persons with psychiatric disabilities	Weekdays: 8:30 am – 5:15 pm	Ishikawa Mental Health Center	238-5750
	Weekdays: 9:00 am – 5:00 pm	Nonoichi Community Activity Support Center	248-6565
Mental health consultations	Weekdays: 9:00 am – 12:00 pm, 1:00 pm – 4:00 pm	Ishikawa Mental Health Center	237-2700
Consultations about designated incurable diseases, rare diseases, pediatric chronic specific diseases and psychiatric diseases	Weekdays: 8:30 am – 5:45 pm	Ishikawa Chuo Welfare Consultation	275-2251
Consultations for people in financial difficulty	Weekdays: 8:30 am – 5:15 pm	Welfare Affairs Section, City Hall	227-0294
Consultation for general concerns, legal concerns, and welfare loans	Weekdays: 8:30 am – 5:15 pm	City Social Welfare Council	248-8210
Consultations for persons (children) with disabilities	Weekdays: 9:00 am – 5:00 pm	Consultation Support Office Nonoichi	248-6565
	Weekdays: 10:00 am – 6:00 pm	Consultation Support Office Cocoa	294-3634
	Weekdays, 2 nd & 4 th Saturdays: 8:30 am – 5:00 pm	Life Support Soleil	227-9482
	Weekdays: 8:30 am – 5:15 pm	City Social Welfare Council	246-0112

School Education Consultations: School Education Section (076) 227-6162

■ Consultation Regarding Entering School

Please consult with us if your child is entering elementary or junior high school and needs special educational considerations for any of the following reasons.

- Difficulty hearing
- Difficulty with pronunciation
- Extremely poor eyesight
- Difficulties with basic body functions
- Delayed language development
- Difficulty in communicating with others
- In particular need of medical attention or has day to day living restrictions

Also, if your child is currently attending an elementary or junior high school and you are considering a transfer to a special needs school or to a special needs class, please consult with us.

■ Educational Counselling for Parents and Children

The Education Center provides counseling for children and their guardians.

● Educational Consultation: (076) 248-8456

Clinical psychologists and staff (instructors and counselors) are available for consultations about children's issues. Consultation with a clinical psychologist (appointment is required)

Monday 9:00 am – 12:00 pm

Friday 2:00 pm – 5:00 pm

Consultation with an instructor/counselor

Monday – Friday: 9:00 am – 5:00 pm

● Nonoichi Children Consultation & Taibatsu (physical punishment) Emergency Hotline: (076) 246-7830

Monday – Friday: 9:00 am – 5:00 pm

Other Telephone Consultations (Ishikawa Prefecture-wide)

Name	Phone (076)	Date and times available	Location
Home education telephone consultation	263-1188	Weekdays: 8:30 am – 1:00 pm	Ishikawa Prefectural Board of Education (Life Long Education Section)
24-hour children SOS telephone consultation	298-1699	Every day, 24 hours a day	Ishikawa Prefectural Education Center
Ijime (bullying) emergency hotline	0120-61-7867	Every day, 24 hours a day	Juvenile Division, Ishikawa Prefectural Police
Mental health telephone consultation	237-2700	Weekdays: 9:00 am – 12:00 pm 1:00 pm – 4:00 pm	Ishikawa Prefectural Mental Health Center
Taibatsu (physical punishment) emergency hotline	298-3580	Every day, 24 hours a day	Ishikawa Prefectural Education Center

Development Counseling: Child Development Counseling Center (076) 248-1333

■ Child Development Counseling

We provide consultation for concerning child behavior and development issues, such as slow speech, restlessness, and 'inability to act within a group.'

Telephone consultations: Weekdays 9:00 am – 4:00 pm

In-person consultations: Tuesdays & Thursdays (reservation required)

■ Parenting Consultation

Please refer to parenting consultation.

**Support for People in Financial Difficulty: Community, Welfare Staff, Welfare Affairs Section (076) 227-6061
Social Welfare Council (076) 245-0112, (076) 248-8210**

■ Living Assistance

A minimum standard of living is guaranteed for people in need in order to support their independence.

■ Living Assistance Welfare Loans

The purpose is to help low-income households and those who have a disability certification secure an independent and stable life by lending funds and providing consultation support. There are conditions for receiving loans, so please contact the City Social Welfare Council.

■ Civil Welfare Officers & Children's Officers

These are private citizens commissioned by the Ministry of Health, Labour and Welfare working to improve social welfare by responding to consultations from elderly households, people in need of help, people with physical difficulties, and parents of children with physical difficulties, among others. If you are dealing with any of these types of issues, please feel free to consult with Civil Welfare Officers & Children's Officers.

■ Social Welfare Council

This is a social welfare organization whose purpose is to promote community welfare. With the cooperation of local residents, volunteers, and social welfare workers, we aim to create a city where everyone can live with peace of mind through solving community welfare issues.

■ Adult Guardianship System

This is a system that protects the rights and property of people with insufficient judgment ability due to physical or mental disabilities and provides support so that they will not suffer any disadvantages in their daily lives. An agent legally authorized by the family court will manage their property and handle contracts on their behalf.

■ Project to Support the Independence of People with Difficult Living Circumstances

We provide a wide range of consultations for people in need, and after fully understanding the intentions of the consultant, we provide comprehensive support in collaboration with relevant businesses and institutions. Please consult with the Nonoichi Independent Living Support Center (within the Social Welfare Council).

Worker Support

■ Lending Financial Support Options

Contact: Hokuriku Rodo Kinko (Labour Bank) Kanazawa South Branch: (076) 234-8311

- **Small amount lending to support financial stability for workers**

We will provide financial support loans for people who have lived in the city for more than one year and have been employed at the same location for more than one year.

- **Loans for workers providing childcare or taking leave to provide long-term care**

These are low-interest loans to help workers who are certain to return to work after taking leave and who live in the city take childcare and long-term care leave with peace of mind.

■ Employer Consultation

Employment consultations (Job Seeking)	Hello Work Hakusan*	(076) 275-8533
	Kanazawa New Graduate Support Hello Work, Young Hello Work Kanazawa	(076) 261-9453
	Job Café Ishikawa	(076) 235-4513
	Youth Support Station Ishikawa	(076) 265-4429
Labor Consultations & Job Introductions	Ishikawa Labor Bureau Employment Environment and Equal Employment Room	(076) 265-4429
	Ishikawa Plaza Occupation Skills Development	(076) 261-1400

* Consultations for recruiting and employment insurance are also available.

■ Various Subsidy System

Contact: Industry Promotion Section: (076) 227-6082

- **Loan interest support for workers**

The city will provide funds to pay for a portion of the interest that workers pay on loans used for building or purchasing new homes in the city.

- **Subsidy for credit guarantee fees for workers not part of an organization or union**

The city will subsidize part of the credit guarantee fees for loans when workers who are not part of an organization or union build, renovate, or purchase their own homes in the city. (Financial services provided by Hokuriku Rodo Kinko (Labour Bank).

- **Occupational training grants for middle-age and older workers**

The city will issue grants to middle-aged and older (45 years and over) people who live in the city who receive occupational training at vocational training facilities in the prefecture.

- **Grants for employment of persons with disabilities**

The city will provide grants to business owners who employ people with disabilities who live in the city.

- **Incentive grants to promote youth employment**

Incentive grants will be given to businesses that employ young workers (under 45) full-time after the trial employment period in the government sponsored program.

■ Senior Citizens' Employment Guidance Center

Members of this organization are those aged 60 and older who are healthy and motivated to work. The aim is to help give members purpose by actively contributing to society and by utilizing their skills and abilities.

City Senior Citizens' Employment Guidance Center: (076) 294-8303